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CAREER HIGHLIGHTS

Built up IT department

In a hospital-like environment (24/7/365 life dependent systems): Started with no technology at all and no technicians, built entire infrastructure and team from the ground up. Excluding rare, scheduled, after hours maintenance, maintained near 99.9% availability on mission critical systems through entire tenure.

Project Manager: Moved 24/7 Laboratory across town with resounding success

Project entailed: complete cycle planning, layout, architectural and engineering, cabling new building, setting up of new IT and lab facilities, prepare special disaster recovery procedures, setup new phone system and hot standby servers, relocating 68 pieces of heavy machinery, setting up 18 instrument interfaces, moving 25 PCs and 65 terminals, transferring all logistics and prepare entire staff for their new environment.

Project Manager: Migration of company's Information System to brand new system

Vendor was making first foray into USA and software had to undergo major redesign for compatibility with the market. Project entailed: Contract negotiation, servers and peripheral purchase and setup, creating backup and redundancy systems and procedures, documenting and managing lists of system and application bugs and new feature requests, management of prioritization lists, configuration and setup changes, verification that all necessary features are available and functioning properly, setup and prepare server farm for the application's various needs. Install, configure and maintain firewall, MS ISA (Proxy) server, VPN, web resulting system, voice results system (IVR), 9 track (legacy) tape archive retrieval system, modem bank, and backwards compatibility server...

Remarkable Super-Storm Sandy recovery (evac Zone-A)

All implemented redundancies, contingencies, backups, planning and procedures from prior years came in to play after SS Sandy. While our entire industrial complex had no electricity, no phone service nor Internet for nearly three weeks, Shiel IT department's supported systems were ALL fully operational (including phones, Internet and electricity) 3 hours after evacuation orders were lifted!

Project Manager: New Phone system migration

Project entailed documenting all necessary features generating RFP, negotiating final contract and terms, programming new system, training all staff, testing, deployment, post deployment Life Cycle Management.

Process or technology improvements for various departments

Worked with most departments (Client Service, Logistics, Phlebotomy, Pathology, Lab, Accessioning, Sendouts, Materials Management, Facilities...), to improve their processes and procedures or implement technologies to stabilize and improve their production, efficiency and reliability.

DRBC (Disaster Recovery and Business Continuity) implementation

Built a private cloud (EMC & Cisco UCS) locally and at remote location, out of state, for all mission critical applications.

Tech refresh

2014 & 2015: Upgraded XP->win7, 2k3->2012, P2V, Network overhaul (L2+L3), RDP farm, NAC, all on a shoe string budget.

Lab Integration

Upon the merger of the two companies, implemented Office365, Kronos, PeopleSoft, ServiceNow, Avaya phone system, and all necessary infrastructure changes and advised on process and software changes for integration of Shiel Medical Lab into Spectra Laboratories.

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